

JOB ADVERTISEMENT

The Rwanda Interlink Transport Company (RITCO) would like to recruit staff for the following vacant position:

POST: ICT MANAGER

Duties and Responsibilities of the Specialist

- Initiate and design IT platforms to be used by RITCO in its business operations;
- Facilitation of ICT knowledge building and knowledge sharing
- Providing support and training to staff and management on ICT applications
- > Assist in performing systems administration functions, and network operating systems whenever needed
- Installing and administering the office of ICT applications telecommunication facilities
- > Being responsible for the integration of updates and new features to the existing software
- Provision of inputs to the elaboration of internal policies and procedures on the use of ICT.
- Development and update of the ICT annual work plan and reporting.
- Performing systems administration functions
- Running regular checks on network and data security
- Overseeing and determining time frames for major IT projects
- Involvement in teaching and training activities

Job Requirements and Qualifications

- Masters' degree in ICT fields including, computer science, software engineering, or networking. Applicants with a bachelor's degree in similar fields will be accepted upon approval of exceptional expertise in the domain.
- Working experience: 8+ years working in the ICT field for a recognized institution in the country or abroad;



- Working knowledge of relevant operating systems, software, and programming
- Excellent problem-solving and critical thinking skills
- Keen attention to detail and priorities
- Good organization, time management, and prioritization
- Efficient troubleshooting abilities
- > Effective communication skills, including speaking, writing, and active listening
- Great customer service and interpersonal skills
- The desired candidate must be able to multitask effectively and have experience with IT project work streams.
- Should have experience in managing IT information systems.
- Successful candidates must have a passion for results and a commitment to excellence
- Able to speak and write French, English, and Kinyarwanda.

Interested candidates are requested to submit their application letters together with detailed CVs and academic certificates and a copy of ID at recruitment@ritco.rw not later than Monday, October 9th, 2023 at 5:00 PM. Only candidates who meet the above requirements will be shortlisted.

Done at Kigali, on 20/09/2023.

Managing Director.