

PUBLIC TENDER NOTICE

Ref: IT/SW/VEEAM/2025/08

Date: 08 August 2025

PRIME INSURANCE LTD, in collaboration with **PRIME LIFE INSURANCE LTD**, hereby invites **eligible and qualified suppliers** to submit bids for the **renewal and supply** of the following software solution through an **open and competitive tender process**.

Tender Scope

- **Product:** Veeam Data Platform – Advanced Universal Subscription License
- **Edition:** Enterprise Plus Edition features included
- **Subscription Period:** 3 Years (Upfront Payment)
- **Support Level:** Production Support (24/7)
- **Licensing:** 20 Instance Pack
- **Type:** 10 Renewal and 10 New Subscription

Eligibility Criteria

Bidders must:

1. Be legally registered entities authorized to supply software solutions.
2. Demonstrate proven experience in similar projects, particularly with Veeam licensing and renewals.
3. Possess valid **Tax Clearance Certificate** and relevant **Veeam Reseller/Partner Certification** (if applicable).

Proposal Requirements

Your proposal should include:

1. Official Quotation in **Rwandan Francs (Frw)**, inclusive of all taxes.
2. Confirmation of licensing details, subscription model, and features included.

3. Detailed Production Support terms, including response times and escalation procedures.
4. Estimated delivery timeline from award to license activation.
5. Quotation validity period (minimum **30 days**).
6. Company profile highlighting relevant experience and capacity.
7. Proof of Veeam authorization/reseller status (if applicable).
8. Valid Tax Clearance Certificate and company registration documents.
9. At least **three (3)** references for similar services provided.
10. (Optional) Value-added services such as training, implementation assistance, or extended monitoring.

Submission Guidelines

- **Deadline:** 14 August 2025 at 5:00 PM (CAT)
- **Submission Method:** Email bids to itc@prime.rw
- **Email Subject:** *Tender Submission – Veeam Subscription Renewal – [Your Company Name]*
- Late submissions will not be considered.

Clarifications

For questions or clarifications, contact:

 **+250 788 291 331**

 itc@prime.rw

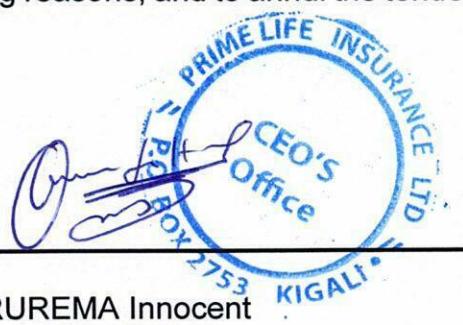
Note: PRIME INSURANCE LTD and PRIME LIFE INSURANCE LTD reserve the right to accept or reject any bid, in whole or in part, without providing reasons, and to annul the tender process at any stage before contract award.

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